

College Environment - 5 Years
ACT Student Opinion Survey

College Environment		2003-2004													
		Nicholls					Above ? (Y/N)			National Norms		State AVGS		ULS Norms	
		Avg	Rank	Change	ULS Rank	State Rank	National	State	ULS	Avg	Rank	Avg	Rank	Avg	Rank
1	TESTING/GRADING	3.92	4	0.08	3	4	Y	Y	Y	3.81	8	3.86	2	3.89	3
2	COURSE CONTENT IN MAJOR FIELD	3.92	4	0.02	1	1	Y	Y	Y	3.88	4	3.83	4	3.86	5
3	INSTRUCTION IN MAJOR FIELD	4.01	2	0.11	1	1	Y	Y	Y	3.90	2	3.86	2	3.89	2
4	AVAILABILITY OF INSTRUCTORS	3.91	6	0.07	2	3	Y	Y	Y	3.86	6	3.81	8	3.82	8
5	ATTITUDE OF FACULTY TO STUDENTS	3.95	3	(0.01)	3	3	Y	Y	Y	3.90	2	3.82	6	3.85	6
6	VARIETY OF COURSES OFFERED	3.59	28	0.06	5	7	Y	Y	N	3.58	23	3.59	22	3.61	23
7	CLASS SIZE RELATIVE TO TYPE OF COURSE	4.09	1	0.05	2	2	Y	Y	Y	4.03	1	3.94	1	3.98	1
8	FLEXIBILITY TO DESIGN OWN PROG	3.62	26	0.05	4	4	Y	Y	Y	3.54	28	3.57	23	3.61	24
9	AVAILABILITY OF ADVISOR	3.78	14	(0.01)	4	4	Y	Y	Y	3.71	12	3.69	11	3.74	10
10	VALUE OF INFO BY ADVISOR	3.79	13	0.02	2	2	Y	Y	Y	3.67	16	3.68	13	3.72	13
11	PREPARATION FOR YOUR FUTURE OCCUPATION	3.83	10	0.06	1	1	Y	Y	Y	3.69	13	3.68	13	3.72	12
12	GENERAL ADMISSIONS PROCEDURES	3.66	22	0.12	5	8	N	Y	Y	3.67	16	3.60	21	3.62	20
13	AVAILABILITY OF FIN AID INFO BEFOR ENROLLING	3.62	26	0.17	4	6	Y	Y	Y	3.55	26	3.54	26	3.57	25
14	ACCURACY OF INFO RECVD BEFORE ENROLLING	3.71	20	0.07	5	8	Y	Y	Y	3.68	15	3.65	16	3.67	15
15	COLLEGE CATALOG/ADMISSIONS PUBLICATIONS	3.87	7	0.07	6	9	Y	Y	N	3.82	7	3.82	6	3.88	4
16	STUDENT VOICE IN COLLEGE POLICIES	3.40	36	0.18	1	1	Y	Y	Y	3.23	39	3.23	39	3.24	38
17	RULES GOVERNING STUDENT CONDUCT	3.63	25	0.02	1	3	Y	Y	Y	3.54	28	3.52	28	3.50	30
18	RESIDENCE HALL RULES & REGS	3.13	40	(0.03)	2	6	N	Y	Y	3.19	40	3.07	40	3.00	40
19	ACADEMIC PROBATION & SUSPENSION POLICIES	3.55	29	0.07	1	2	Y	Y	Y	3.47	34	3.46	31	3.45	33
20	PURPOSES FOR WHICH ACTIVITY FEES USED	2.87	42	0.08	7	13	N	N	N	3.04	41	3.00	41	2.98	41
21	PERSONAL SECURITY/SAFETY AT THIS CAMPUS	3.68	21	(0.02)	4	6	Y	Y	Y	3.63	20	3.53	27	3.54	27
22	CLASSROOM FACILITIES	3.78	14	0.04	2	3	Y	Y	Y	3.69	13	3.55	25	3.55	26
23	LABORATORY FACILITIES	3.75	16	0.09	1	2	Y	Y	Y	3.63	20	3.50	29	3.52	28
24	ATHLETIC FACILITIES	3.27	39	0.17	8	12	N	N	N	3.64	19	3.63	18	3.62	22
25	STUDY AREAS	3.80	11	0.07	3	4	Y	Y	Y	3.72	10	3.70	10	3.73	11
26	STUDENT UNION	3.86	8	0.10	2	3	Y	Y	Y	3.60	22	3.63	18	3.63	19
27	CAMPUS BOOKSTORE	3.49	32	(0.06)	7	11	N	N	N	3.54	28	3.66	15	3.70	14
28	AVAILABILITY OF STUDENT HOUSING	3.41	35	0.20	1	2	Y	Y	Y	3.29	38	3.25	37	3.28	37
29	GENERAL CONDITION OF BUILDINGS AND GROUNDS	3.52	30	0.11	1	3	N	Y	Y	3.57	24	3.25	37	3.17	39
30	GENERAL REGISTRATION PROCEDURES	3.49	32	0.20	5	8	N	Y	Y	3.53	31	3.43	33	3.47	32
31	AVAILABILITY OF COURSE TIMES	3.04	41	0.24	5	6	Y	Y	Y	2.96	42	2.91	42	2.97	42
32	ACADEMIC CALENDAR FOR THIS COLLEGE	3.80	11	0.04	4	6	Y	Y	Y	3.76	9	3.77	9	3.80	9
33	BILLING AND FEE PAYMENT PROCEDURE	3.33	38	0.09	7	10	N	N	N	3.55	26	3.50	29	3.52	28
34	CONCERN FOR YOU AS AN INDIVIDUAL	3.52	30	0.04	2	3	Y	Y	Y	3.41	35	3.37	35	3.42	35
35	ATTITUDE OF STAFF TOWARD STUDENTS	3.65	23	0.00	1	2	Y	Y	Y	3.52	32	3.46	31	3.49	31
36	RACIAL HARMONY AT THIS COLLEGE	3.65	23	(0.08)	6	10	N	N	N	3.72	10	3.69	11	3.66	16
37	OPPORTUNITIES FOR STUDENT EMPLOYMENT	3.43	34	0.04	2	4	Y	Y	Y	3.40	36	3.31	36	3.31	36
38	OPPORTUNITIES FOR INVOLVEMENT IN ACTIVITIES	3.72	19	0.16	2	3	Y	Y	Y	3.67	16	3.63	18	3.66	17
39	STUDENT GOVERNMENT	3.38	37	0.00	7	11	N	N	N	3.40	36	3.42	34	3.43	34
40	RELIGIOUS ACTIVITIES AND PROGRAMS	3.73	18	0.08	2	2	Y	Y	Y	3.51	33	3.57	23	3.62	21
41	CAMPUS MEDIA (NEWSPAPER, RADIO)	3.75	16	0.06	1	3	Y	Y	Y	3.56	25	3.64	17	3.63	18
42	THIS COLLEGE IN GENERAL	3.84	9	0.05	4	6	N	Y	Y	3.88	4	3.83	4	3.83	7
Averages		3.64		0.07	3	4	31	36	34	3.59		3.56		3.57	

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College Environment Item # Item Text		2002-2003													
		Nicholls				Above ? (Y/N)			National Norms		State AVGS		ULS AVGS		
		Avg	Rank	ULS Rank	State Rank	National	State	ULS	Avg	Rank	Avg	Rank	Avg	Rank	
1	TESTING/GRADING	3.84	5	5	8	Y	N	N	3.80	8	3.85	2	3.86	3	
2	COURSE CONTENT IN MAJOR FIELD	3.90	3	3	3	Y	Y	Y	3.86	5	3.84	4	3.86	4	
3	INSTRUCTION IN MAJOR FIELD	3.90	3	4	5	Y	Y	Y	3.88	2	3.85	2	3.87	2	
4	AVAILABILITY OF INSTRUCTORS	3.84	5	4	5	Y	Y	Y	3.83	7	3.80	5	3.81	7	
5	ATTITUDE OF FACULTY TO STUDENTS	3.96	2	3	3	Y	Y	Y	3.87	3	3.80	5	3.84	5	
6	VARIETY OF COURSES OFFERED	3.53	28	5	7	N	N	N	3.63	19	3.58	20	3.60	22	
7	CLASS SIZE RELATIVE TO TYPE OF COURSE	4.04	1	3	4	Y	Y	Y	4.00	1	3.95	1	3.99	1	
8	FLEXIBILITY TO DESIGN OWN PROG	3.57	24	5	5	Y	Y	N	3.53	28	3.56	22	3.60	21	
9	AVAILABILITY OF ADVISOR	3.79	8	3	3	Y	Y	Y	3.68	11	3.69	11	3.74	10	
10	VALUE OF INFO BY ADVISOR	3.77	10	2	2	Y	Y	Y	3.63	19	3.68	12	3.71	12	
11	PREPARATION FOR YOUR FUTURE OCCUPATION	3.77	10	3	3	Y	Y	Y	3.65	17	3.67	14	3.70	13	
12	GENERAL ADMISSIONS PROCEDURES	3.54	27	7	10	N	N	N	3.66	15	3.59	18	3.60	18	
13	AVAILABILITY OF FIN AID INFO BEFOR ENROLLING	3.45	31	7	10	N	N	N	3.53	28	3.52	26	3.54	25	
14	ACCURACY OF INFO RECVD BEFORE ENROLLING	3.64	22	6	8	N	Y	Y	3.68	11	3.63	15	3.64	15	
15	COLLEGE CATALOG/ADMISSIONS PUBLICATIONS	3.80	7	7	10	N	Y	N	3.85	6	3.80	5	3.83	6	
16	STUDENT VOICE IN COLLEGE POLICIES	3.22	37	5	7	Y	Y	Y	3.22	39	3.20	39	3.20	38	
17	RULES GOVERNING STUDENT CONDUCT	3.61	23	2	3	Y	Y	Y	3.53	28	3.51	27	3.50	28	
18	RESIDENCE HALL RULES & REGS	3.16	39	2	5	N	Y	Y	3.19	40	3.02	41	3.01	41	
19	ACADEMIC PROBATION & SUSPENSION POLICIES	3.48	29	2	3	Y	Y	Y	3.46	34	3.43	31	3.42	32	
20	PURPOSES FOR WHICH ACTIVITY FEES USED	2.79	42	8	13	N	N	N	3.04	41	3.03	40	3.02	40	
21	PERSONAL SECURITY/SAFETY AT THIS CAMPUS	3.70	17	3	4	Y	Y	Y	3.61	21	3.40	32	3.50	29	
22	CLASSROOM FACILITIES	3.74	14	2	3	Y	Y	Y	3.67	13	3.53	25	3.54	26	
23	LABORATORY FACILITIES	3.66	19	2	3	Y	Y	Y	3.59	22	3.48	29	3.50	27	
24	ATHLETIC FACILITIES	3.10	40	8	12	N	N	N	3.65	17	3.58	20	3.57	24	
25	STUDY AREAS	3.73	15	5	6	Y	Y	Y	3.70	10	3.70	10	3.72	11	
26	STUDENT UNION	3.76	12	2	3	Y	Y	Y	3.58	23	3.61	16	3.60	19	
27	CAMPUS BOOKSTORE	3.55	26	4	6	Y	N	N	3.54	27	3.56	22	3.59	23	
28	AVAILABILITY OF STUDENT HOUSING	3.21	38	6	7	N	N	N	3.28	38	3.27	37	3.30	37	
29	GENERAL CONDITION OF BUILDINGS AND GROUNDS	3.41	32	3	5	N	Y	Y	3.56	25	3.22	38	3.13	39	
30	GENERAL REGISTRATION PROCEDURES	3.29	35	7	10	N	N	N	3.51	31	3.38	34	3.39	34	
31	AVAILABILITY OF COURSE TIMES	2.80	41	8	10	N	N	N	2.95	42	2.90	42	2.94	42	
32	ACADEMIC CALENDAR FOR THIS COLLEGE	3.76	12	5	8	Y	Y	N	3.76	9	3.75	9	3.77	9	
33	BILLING AND FEE PAYMENT PROCEDURE	3.24	36	7	11	N	N	N	3.55	26	3.50	28	3.49	30	
34	CONCERN FOR YOU AS AN INDIVIDUAL	3.48	29	3	3	Y	Y	Y	3.35	37	3.34	35	3.38	35	
35	ATTITUDE OF STAFF TOWARD STUDENTS	3.65	20	1	2	Y	Y	Y	3.50	33	3.45	30	3.49	31	
36	RACIAL HARMONY AT THIS COLLEGE	3.73	15	3	5	Y	Y	Y	3.67	13	3.68	12	3.67	14	
37	OPPORTUNITIES FOR STUDENT EMPLOYMENT	3.39	33	3	5	Y	Y	Y	3.39	35	3.32	36	3.32	36	
38	OPPORTUNITIES FOR INVOLVEMENT IN ACTIVITIES	3.56	25	6	8	N	N	N	3.66	15	3.59	18	3.62	16	
39	STUDENT GOVERNMENT	3.38	34	7	9	N	N	N	3.39	35	3.39	33	3.41	33	
40	RELIGIOUS ACTIVITIES AND PROGRAMS	3.65	20	2	2	Y	Y	Y	3.51	31	3.54	24	3.60	19	
41	CAMPUS MEDIA (NEWSPAPER, RADIO)	3.69	18	1	3	Y	Y	Y	3.58	23	3.61	16	3.61	17	
42	THIS COLLEGE IN GENERAL	3.79	8	4	6	N	Y	Y	3.87	3	3.79	8	3.79	8	
Averages		3.57		4	6	26	29	26	3.58		3.54		3.55		

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College Environment		2001-2002													
		Nicholls				Above ? (Y/N)			National Norms		State AVGS		ULS AVGS		
		Item #	Item Text	Avg	Rank	ULS Rank	State Rank	National	State	ULS	Avg	Rank	Avg	Rank	Avg
1	TESTING/GRADING	3.90	6	1	2	Y	Y	Y	3.82	8	3.85	2	3.85	2	
2	COURSE CONTENT IN MAJOR FIELD	3.91	4	1	1	Y	Y	Y	3.88	4	3.83	4	3.83	4	
3	INSTRUCTION IN MAJOR FIELD	3.95	3	1	1	Y	Y	Y	3.91	2	3.84	3	3.85	3	
4	AVAILABILITY OF INSTRUCTORS	3.91	4	2	2	Y	Y	Y	3.87	6	3.78	6	3.79	6	
5	ATTITUDE OF FACULTY TO STUDENTS	3.98	2	2	2	Y	Y	Y	3.91	2	3.76	7	3.78	7	
6	VARIETY OF COURSES OFFERED	3.60	24	3	6	Y	Y	Y	3.59	23	3.56	18	3.57	22	
7	CLASS SIZE RELATIVE TO TYPE OF COURSE	4.13	1	2	2	Y	Y	Y	4.04	1	3.93	1	3.97	1	
8	FLEXIBILITY TO DESIGN OWN PROG	3.59	25	2	2	Y	Y	Y	3.55	27	3.53	21	3.55	23	
9	AVAILABILITY OF ADVISOR	3.76	9	3	4	Y	Y	Y	3.75	10	3.67	11	3.72	10	
10	VALUE OF INFO BY ADVISOR	3.72	15	1	1	Y	Y	Y	3.70	13	3.65	13	3.67	13	
11	PREPARATION FOR YOUR FUTURE OCCUPATION	3.75	11	2	2	Y	Y	Y	3.69	14	3.68	10	3.70	12	
12	GENERAL ADMISSIONS PROCEDURES	3.59	25	7	10	N	Y	Y	3.67	15	3.56	18	3.59	19	
13	AVAILABILITY OF FIN AID INFO BEFOR ENROLLING	3.50	28	6	8	Y	Y	N	3.50	32	3.48	26	3.51	26	
14	ACCURACY OF INFO REC'D BEFORE ENROLLING	3.61	23	6	9	N	Y	N	3.67	15	3.59	16	3.61	16	
15	COLLEGE CATALOG/ADMISSIONS PUBLICATIONS	3.80	8	6	9	N	N	N	3.85	7	3.81	5	3.83	5	
16	STUDENT VOICE IN COLLEGE POLICIES	3.22	39	4	5	Y	Y	Y	3.20	39	3.16	38	3.16	38	
17	RULES GOVERNING STUDENT CONDUCT	3.54	27	4	5	Y	Y	Y	3.51	31	3.48	26	3.47	27	
18	RESIDENCE HALL RULES & REGS	3.08	40	3	7	N	Y	Y	3.18	40	2.98	40	2.96	40	
19	ACADEMIC PROBATION & SUSPENSION POLICIES	3.49	30	1	2	Y	Y	Y	3.45	34	3.43	28	3.42	33	
20	PURPOSES FOR WHICH ACTIVITY FEES USED	2.83	41	6	9	N	N	N	3.03	41	2.95	41	2.96	40	
21	PERSONAL SECURITY/SAFETY AT THIS CAMPUS	3.74	12	2	2	Y	Y	Y	3.66	17	3.38	32	3.46	30	
22	CLASSROOM FACILITIES	3.74	12	2	3	Y	Y	Y	3.71	11	3.51	24	3.52	25	
23	LABORATORY FACILITIES	3.66	19	2	3	Y	Y	Y	3.60	22	3.43	28	3.47	28	
24	ATHLETIC FACILITIES	3.27	38	8	10	N	N	N	3.63	20	3.53	21	3.62	14	
25	STUDY AREAS	3.74	12	5	6	Y	Y	Y	3.71	11	3.67	11	3.72	11	
26	STUDENT UNION	3.76	9	2	3	Y	Y	Y	3.57	25	3.60	15	3.58	20	
27	CAMPUS BOOKSTORE	3.28	37	7	9	N	N	N	3.55	27	3.50	25	3.55	24	
28	AVAILABILITY OF STUDENT HOUSING	3.32	36	4	5	N	Y	Y	3.39	36	3.21	37	3.27	37	
29	GENERAL CONDITION OF BUILDINGS AND GROUNDS	3.50	28	2	4	N	Y	Y	3.63	20	3.15	39	3.09	39	
30	GENERAL REGISTRATION PROCEDURES	3.39	32	7	10	N	Y	Y	3.56	26	3.33	34	3.38	34	
31	AVAILABILITY OF COURSE TIMES	2.80	42	8	11	N	N	N	3.01	42	2.88	42	2.94	42	
32	ACADEMIC CALENDAR FOR THIS COLLEGE	3.72	15	6	9	N	N	N	3.80	9	3.75	8	3.76	8	
33	BILLING AND FEE PAYMENT PROCEDURE	3.39	32	7	10	N	N	N	3.58	24	3.42	30	3.46	29	
34	CONCERN FOR YOU AS AN INDIVIDUAL	3.49	30	1	1	Y	Y	Y	3.39	36	3.28	36	3.34	35	
35	ATTITUDE OF STAFF TOWARD STUDENTS	3.65	20	1	1	Y	Y	Y	3.52	30	3.39	31	3.44	32	
36	RACIAL HARMONY AT THIS COLLEGE	3.69	17	4	7	Y	Y	Y	3.66	17	3.64	14	3.62	14	
37	OPPORTUNITIES FOR STUDENT EMPLOYMENT	3.39	32	2	3	N	Y	Y	3.42	35	3.29	35	3.31	36	
38	OPPORTUNITIES FOR INVOLVEMENT IN ACTIVITIES	3.62	21	4	5	N	Y	Y	3.65	19	3.57	17	3.61	17	
39	STUDENT GOVERNMENT	3.38	35	6	7	Y	Y	N	3.36	38	3.37	33	3.45	31	
40	RELIGIOUS ACTIVITIES AND PROGRAMS	3.62	21	2	2	Y	Y	Y	3.48	33	3.53	21	3.59	18	
41	CAMPUS MEDIA (NEWSPAPER, RADIO)	3.68	18	3	5	Y	Y	Y	3.53	29	3.56	18	3.58	21	
42	THIS COLLEGE IN GENERAL	3.83	7	3	5	N	Y	Y	3.88	4	3.74	9	3.73	9	
Averages		3.58		4	5	26	35	32	3.60		3.51		3.53		

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		Nicholls				Above ? (Y/N)			National Norms		State AVGS		ULS AVGS		
		Avg	Rank	ULS Rank	State Rank	National	State	ULS	Avg	Rank	Avg	Rank	Avg	Rank	
Item #	Item Text														
1	TESTING/GRADING	3.92	5	2	3	Y	Y	Y	3.81	8	3.83	4	3.85	3	
2	COURSE CONTENT IN MAJOR FIELD	3.92	5	1	1	Y	Y	Y	3.88	4	3.84	3	3.83	4	
3	INSTRUCTION IN MAJOR FIELD	3.98	3	1	1	Y	Y	Y	3.91	2	3.86	2	3.86	2	
4	AVAILABILITY OF INSTRUCTORS	3.95	4	1	1	Y	Y	Y	3.87	6	3.78	6	3.79	7	
5	ATTITUDE OF FACULTY TO STUDENTS	4.03	2	1	1	Y	Y	Y	3.91	2	3.77	7	3.79	6	
6	VARIETY OF COURSES OFFERED	3.64	25	3	4	Y	Y	Y	3.59	23	3.59	17	3.57	21	
7	CLASS SIZE RELATIVE TO TYPE OF COURSE	4.09	1	3	3	Y	Y	Y	4.04	1	3.94	1	3.98	1	
8	FLEXIBILITY TO DESIGN OWN PROG	3.66	21	1	1	Y	Y	Y	3.55	27	3.52	22	3.56	22	
9	AVAILABILITY OF ADVISOR	3.82	10	2	2	Y	Y	Y	3.75	10	3.68	11	3.70	11	
10	VALUE OF INFO BY ADVISOR	3.79	13	1	1	Y	Y	Y	3.70	13	3.66	12	3.67	12	
11	PREPARATION FOR YOUR FUTURE OCCUPATION	3.81	12	1	1	Y	Y	Y	3.69	14	3.72	10	3.71	10	
12	GENERAL ADMISSIONS PROCEDURES	3.58	27	5	8	N	N	N	3.67	15	3.59	17	3.59	18	
13	AVAILABILITY OF FIN AID INFO BEFOR ENROLLING	3.41	35	7	9	N	N	N	3.50	32	3.48	26	3.48	26	
14	ACCURACY OF INFO RECVD BEFORE ENROLLING	3.69	16	4	6	Y	Y	Y	3.67	15	3.62	15	3.63	14	
15	COLLEGE CATALOG/ADMISSIONS PUBLICATIONS	3.85	8	6	8	Y	Y	Y	3.85	7	3.82	5	3.83	5	
16	STUDENT VOICE IN COLLEGE POLICIES	3.33	38	1	1	Y	Y	Y	3.20	39	3.16	39	3.16	38	
17	RULES GOVERNING STUDENT CONDUCT	3.62	26	1	2	Y	Y	Y	3.51	31	3.51	23	3.49	24	
18	RESIDENCE HALL RULES & REGS	3.25	40	1	3	Y	Y	Y	3.18	40	3.05	40	3.04	40	
19	ACADEMIC PROBATION & SUSPENSION POLICIES	3.50	30	2	3	Y	Y	Y	3.45	34	3.45	27	3.44	29	
20	PURPOSES FOR WHICH ACTIVITY FEES USED	3.11	41	3	3	Y	Y	Y	3.03	41	3.02	41	3.01	41	
21	PERSONAL SECURITY/SAFETY AT THIS CAMPUS	3.76	14	2	2	Y	Y	Y	3.66	17	3.41	32	3.47	28	
22	CLASSROOM FACILITIES	3.76	14	1	1	Y	Y	Y	3.71	11	3.50	25	3.49	25	
23	LABORATORY FACILITIES	3.66	21	1	2	Y	Y	Y	3.60	22	3.45	27	3.44	30	
24	ATHLETIC FACILITIES	3.38	37	5	6	N	N	N	3.63	20	3.42	30	3.47	27	
25	STUDY AREAS	3.82	10	1	1	Y	Y	Y	3.71	11	3.65	13	3.67	13	
26	STUDENT UNION	3.84	9	1	2	Y	Y	Y	3.57	25	3.54	21	3.54	23	
27	CAMPUS BOOKSTORE	3.43	33	7	10	N	N	N	3.55	27	3.51	23	3.59	18	
28	AVAILABILITY OF STUDENT HOUSING	3.31	39	3	4	N	Y	Y	3.39	36	3.22	38	3.29	37	
29	GENERAL CONDITION OF BUILDINGS AND GROUNDS	3.58	27	1	3	N	Y	Y	3.63	20	3.23	37	3.12	39	
30	GENERAL REGISTRATION PROCEDURES	3.39	36	5	8	N	Y	Y	3.56	26	3.35	34	3.36	34	
31	AVAILABILITY OF COURSE TIMES	2.92	42	4	6	N	Y	Y	3.01	42	2.88	42	2.89	42	
32	ACADEMIC CALENDAR FOR THIS COLLEGE	3.69	16	7	10	N	N	N	3.80	9	3.77	7	3.77	8	
33	BILLING AND FEE PAYMENT PROCEDURE	3.45	31	5	7	N	Y	Y	3.58	24	3.44	29	3.41	33	
34	CONCERN FOR YOU AS AN INDIVIDUAL	3.52	29	2	2	Y	Y	Y	3.39	36	3.32	35	3.34	35	
35	ATTITUDE OF STAFF TOWARD STUDENTS	3.67	20	1	1	Y	Y	Y	3.52	30	3.39	33	3.42	31	
36	RACIAL HARMONY AT THIS COLLEGE	3.68	18	3	6	Y	Y	Y	3.66	17	3.65	13	3.61	17	
37	OPPORTUNITIES FOR STUDENT EMPLOYMENT	3.44	32	2	2	Y	Y	Y	3.42	35	3.32	35	3.33	36	
38	OPPORTUNITIES FOR INVOLVEMENT IN ACTIVITIES	3.66	21	2	2	Y	Y	Y	3.65	19	3.60	16	3.62	15	
39	STUDENT GOVERNMENT	3.43	33	4	5	Y	Y	Y	3.36	38	3.42	30	3.41	32	
40	RELIGIOUS ACTIVITIES AND PROGRAMS	3.66	21	3	3	Y	Y	Y	3.48	33	3.55	20	3.61	16	
41	CAMPUS MEDIA (NEWSPAPER, RADIO)	3.68	18	2	3	Y	Y	Y	3.53	29	3.56	19	3.58	20	
42	THIS COLLEGE IN GENERAL	3.89	7	3	4	Y	Y	Y	3.88	4	3.76	9	3.73	9	
Averages		3.63		2	2	32	37	37	3.60		3.52		3.53		

College Environment - 5 Years
ACT Student Opinion Survey

College Environment Item # Item Text		1999-2000												
		Nicholls				Above ? (Y/N)			National Norms		State AVGS		ULS AVGS	
		Avg	Rank	ULS Rank	State Rank	National	State	ULS	Avg	Rank	Avg	Rank	Avg	Rank
1	TESTING/GRADING	3.90	5	3	4	Y	Y	Y	3.80	8	3.83	5	3.84	5
2	COURSE CONTENT IN MAJOR FIELD	3.91	4	3	3	Y	Y	Y	3.88	5	3.86	4	3.88	4
3	INSTRUCTION IN MAJOR FIELD	3.92	3	4	4	Y	Y	Y	3.90	3	3.88	2	3.91	2
4	AVAILABILITY OF INSTRUCTORS	3.86	8	4	4	Y	Y	Y	3.86	6	3.82	6	3.83	6
5	ATTITUDE OF FACULTY TO STUDENTS	3.90	5	2	2	N	Y	Y	3.92	2	3.79	9	3.81	9
6	VARIETY OF COURSES OFFERED	3.56	29	7	9	N	N	N	3.61	22	3.60	18	3.61	22
7	CLASS SIZE RELATIVE TO TYPE OF COURSE	4.07	1	4	4	Y	Y	Y	4.03	1	3.95	1	4.01	1
8	FLEXIBILITY TO DESIGN OWN PROG	3.66	24	3	3	Y	Y	Y	3.56	24	3.52	26	3.58	24
9	AVAILABILITY OF ADVISOR	3.74	16	5	6	Y	Y	N	3.72	10	3.70	11	3.77	11
10	VALUE OF INFO BY ADVISOR	3.75	14	3	3	Y	Y	Y	3.68	13	3.70	11	3.73	12
11	PREPARATION FOR YOUR FUTURE OCCUPATION	3.75	14	5	5	Y	Y	N	3.67	15	3.73	10	3.77	10
12	GENERAL ADMISSIONS PROCEDURES	3.64	26	5	7	N	Y	N	3.66	18	3.62	17	3.65	16
13	AVAILABILITY OF FIN AID INFO BEFOR ENROLLING	3.55	30	5	7	Y	Y	Y	3.44	33	3.50	27	3.52	27
14	ACCURACY OF INFO RECVD BEFORE ENROLLING	3.73	17	3	5	Y	Y	Y	3.67	15	3.67	15	3.69	14
15	COLLEGE CATALOG/ADMISSIONS PUBLICATIONS	3.93	2	4	5	Y	Y	Y	3.84	7	3.88	2	3.90	3
16	STUDENT VOICE IN COLLEGE POLICIES	3.35	39	1	1	Y	Y	Y	3.18	40	3.22	39	3.22	39
17	RULES GOVERNING STUDENT CONDUCT	3.66	24	1	1	Y	Y	Y	3.51	29	3.55	24	3.54	26
18	RESIDENCE HALL RULES & REGS	3.08	40	5	8	N	N	N	3.21	39	3.11	40	3.09	40
19	ACADEMIC PROBATION & SUSPENSION POLICIES	3.55	30	3	3	Y	Y	Y	3.45	32	3.50	27	3.51	28
20	PURPOSES FOR WHICH ACTIVITY FEES USED	2.99	41	6	7	N	N	N	3.01	41	3.05	41	3.03	41
21	PERSONAL SECURITY/SAFETY AT THIS CAMPUS	3.86	8	2	2	Y	Y	Y	3.67	15	3.50	27	3.51	29
22	CLASSROOM FACILITIES	3.84	11	1	1	Y	Y	Y	3.72	10	3.60	18	3.60	23
23	LABORATORY FACILITIES	3.69	21	1	2	Y	Y	Y	3.61	22	3.49	30	3.49	32
24	ATHLETIC FACILITIES	3.38	37	7	8	N	N	N	3.66	18	3.45	32	3.55	25
25	STUDY AREAS	3.80	12	2	2	Y	Y	Y	3.70	12	3.68	13	3.70	13
26	STUDENT UNION	3.85	10	1	2	Y	Y	Y	3.53	28	3.60	18	3.62	21
27	CAMPUS BOOKSTORE	3.64	26	6	6	Y	Y	N	3.55	26	3.58	21	3.68	15
28	AVAILABILITY OF STUDENT HOUSING	3.38	37	3	3	N	Y	N	3.39	36	3.28	38	3.39	37
29	GENERAL CONDITION OF BUILDINGS AND GROUNDS	3.63	28	2	3	N	Y	Y	3.68	13	3.40	35	3.27	38
30	GENERAL REGISTRATION PROCEDURES	3.49	35	4	6	N	Y	Y	3.55	26	3.41	34	3.44	33
31	AVAILABILITY OF COURSE TIMES	2.84	42	7	10	N	N	N	3.00	42	2.92	42	2.96	42
32	ACADEMIC CALENDAR FOR THIS COLLEGE	3.72	18	8	11	N	N	N	3.77	9	3.80	8	3.83	7
33	BILLING AND FEE PAYMENT PROCEDURE	3.55	30	4	7	N	Y	Y	3.56	24	3.53	25	3.50	30
34	CONCERN FOR YOU AS AN INDIVIDUAL	3.53	33	2	2	Y	Y	Y	3.37	37	3.35	37	3.40	35
35	ATTITUDE OF STAFF TOWARD STUDENTS	3.68	22	1	1	Y	Y	Y	3.50	30	3.46	31	3.49	31
36	RACIAL HARMONY AT THIS COLLEGE	3.68	22	5	8	Y	Y	Y	3.62	21	3.68	13	3.65	19
37	OPPORTUNITIES FOR STUDENT EMPLOYMENT	3.48	36	2	2	Y	Y	Y	3.40	35	3.39	36	3.39	36
38	OPPORTUNITIES FOR INVOLVEMENT IN ACTIVITIES	3.70	19	2	2	Y	Y	Y	3.65	20	3.63	16	3.65	16
39	STUDENT GOVERNMENT	3.50	34	2	3	Y	Y	Y	3.33	38	3.43	33	3.43	34
40	RELIGIOUS ACTIVITIES AND PROGRAMS	3.70	19	3	3	Y	Y	Y	3.44	33	3.56	23	3.64	20
41	CAMPUS MEDIA (NEWSPAPER, RADIO)	3.78	13	2	3	Y	Y	Y	3.50	30	3.58	21	3.65	16
42	THIS COLLEGE IN GENERAL	3.88	7	3	4	N	Y	Y	3.89	4	3.81	7	3.82	8
Averages		3.65		2	2	29	36	31	3.59		3.56		3.58	

College Services 5 Years
ACT Student Opinion Survey

		2003-2004													
College Services		Nicholls					Above ? Y/N)			National Norms		State AVGS		ULS AVGS	
Item #	Item Text	Avg	Rank	Change	ULS Rank	State Rank	National	State	ULS	Avg	Rank	Avg	Rank	Avg	Rank
1	ACADEMIC ADVISING	3.87	12	0.06	2	2	Y	Y	Y	3.73	15	3.76	16	3.82	11
2	PERSONAL COUNSELING SVCS	4.12	2	0.31	1	1	Y	Y	Y	3.83	9	3.82	9	3.93	6
3	CAREER PLANNING SVCS	3.98	7	0.08	1	1	Y	Y	Y	3.73	15	3.78	13	3.84	9
4	JOB PLACEMENT SVCS	3.45	20	(0.10)	4	7	N	Y	Y	3.51	18	3.41	20	3.40	20
5	REC & INTRAMURAL PGMS & SVCS	3.92	8	0.12	6	8	N	N	N	4.04	1	4.08	2	4.07	2
6	LIBRARY FACILITIES & SVCS	4.10	5	0.11	6	9	Y	N	N	4.03	2	4.13	1	4.13	1
7	STUDENT HEALTH SVCS	3.87	12	0.08	4	7	Y	Y	Y	3.76	12	3.81	11	3.73	15
8	STUDENT HEALTH INSURANCE PGM	3.54	19	0.30	3	6	Y	Y	Y	3.39	20	3.46	18	3.47	18
9	SPONSORED TUTORIAL SVCS	4.11	4	0.19	1	1	Y	Y	Y	3.85	8	3.83	8	3.84	8
10	FINANCIAL AID SVCS	3.64	16	0.08	7	10	N	N	N	3.73	15	3.72	17	3.73	15
11	STUDENT EMPLOYMENT SVCS	3.78	14	(0.10)	5	8	N	N	N	3.83	9	3.79	12	3.79	13
12	RESIDENCE HALL SVCS & PGMS	3.21	22	0.02	1	4	N	Y	Y	3.32	21	2.95	22	2.94	22
13	FOOD SVCS	3.45	20	0.02	4	8	Y	Y	Y	3.26	22	3.43	19	3.35	21
14	SPONSORED SOCIAL ACTIVITIES	3.89	11	0.12	3	5	Y	Y	Y	3.81	11	3.82	9	3.80	12
15	CULTURAL PROGRAMS	3.90	10	0.26	3	4	Y	Y	Y	3.87	7	3.84	7	3.83	10
16	ORIENTATION PROG	3.58	17	0.02	7	13	N	N	N	3.75	13	3.77	14	3.78	14
17	CREDIT-BY EXAM PROG.	3.92	8	0.02	4	7	N	N	Y	3.97	3	3.93	4	3.90	7
18	HONORS PROGRAMS	4.12	2	0.23	1	2	Y	Y	Y	3.91	6	3.92	5	3.96	5
19	COMPUTER SERVICES	4.02	6	0.05	3	6	Y	N	Y	3.92	4	4.03	3	4.02	3
20	MASS TRANSIT	3.55	18	0.67	4	7	Y	Y	Y	3.48	19	3.33	21	3.46	19
21	PARKING FACILITIES & SVCS	2.29	23	(0.04)	1	5	N	Y	Y	2.43	23	2.22	23	2.08	23
22	VETERANS SERVICES	4.25	1	0.55	1	2	Y	Y	Y	3.92	4	3.91	6	4.00	4
23	DAY CARE	3.70	15	0.90	3	6	N	N	Y	3.74	14	3.77	14	3.58	17
Average		3.75		0.17	2	4	14	15	18	3.69		3.67		3.67	

College Services 5 Years
ACT Student Opinion Survey

		2002-03												
College Services		Nicholls				Above ? Y/N)			National Norms		State AVGS		ULS AVGS	
Item #	Item Text	Avg	Rank	ULS Rank	State Rank	National	State	ULS	Avg	Rank	Avg	Rank	Avg	Rank
1	ACADEMIC ADVISING	3.81	8	5	6	Y	Y	N	3.75	15	3.79	12	3.81	11
2	PERSONAL COUNSELING SVCS	3.81	8	7	10	N	N	N	3.82	10	3.82	10	3.88	7
3	CAREER PLANNING SVCS	3.90	4	3	3	Y	Y	Y	3.77	14	3.76	15	3.83	9
4	JOB PLACEMENT SVCS	3.55	17	2	2	N	Y	Y	3.60	18	3.45	18	3.44	18
5	REC & INTRAMURAL PGMS & SVCS	3.80	10	7	10	N	N	N	4.03	1	4.02	2	4.01	2
6	LIBRARY FACILITIES & SVCS	3.99	1	6	9	N	N	N	4.00	2	4.08	1	4.06	1
7	STUDENT HEALTH SVCS	3.79	11	4	7	N	N	Y	3.79	12	3.83	8	3.78	15
8	STUDENT HEALTH INSURANCE PGM	3.24	19	7	12	N	N	N	3.43	20	3.43	19	3.38	19
9	SPONSORED TUTORIAL SVCS	3.92	3	2	2	Y	Y	Y	3.86	8	3.82	10	3.83	10
10	FINANCIAL AID SVCS	3.56	15	7	10	N	N	N	3.72	17	3.70	17	3.69	16
11	STUDENT EMPLOYMENT SVCS	3.88	7	5	7	Y	Y	Y	3.86	8	3.85	7	3.86	8
12	RESIDENCE HALL SVCS & PGMS	3.19	20	1	3	N	Y	Y	3.31	21	2.98	22	2.94	22
13	FOOD SVCS	3.43	18	3	5	Y	Y	Y	3.24	22	3.37	20	3.30	20
14	SPONSORED SOCIAL ACTIVITIES	3.77	12	5	9	N	N	N	3.80	11	3.79	12	3.79	13
15	CULTURAL PROGRAMS	3.64	14	8	13	N	N	N	3.88	7	3.83	8	3.79	14
16	ORIENTATION PROG	3.56	15	8	13	N	N	N	3.78	13	3.79	12	3.80	12
17	CREDIT-BY EXAM PROG.	3.90	4	4	5	N	N	Y	3.94	3	3.90	6	3.88	6
18	HONORS PROGRAMS	3.89	6	6	10	N	N	N	3.90	5	3.95	4	3.97	3
19	COMPUTER SERVICES	3.97	2	5	8	Y	N	N	3.90	5	3.98	3	3.97	3
20	MASS TRANSIT	2.88	21	8	13	N	N	N	3.46	19	3.34	21	3.24	21
21	PARKING FACILITIES & SVCS	2.33	23	1	4	N	Y	Y	2.47	23	2.21	23	2.03	23
22	VETERANS SERVICES	3.70	13	6	10	N	N	N	3.93	4	3.94	5	3.89	5
23	DAY CARE	2.80	22	7	12	N	N	N	3.73	16	3.73	16	3.54	17
Average		3.58		7	12	6	8	9	3.69		3.67		3.64	

College Services 5 Years
ACT Student Opinion Survey

		2001-2002													
College Services		Nicholls				Above ? Y/N)			National Norms		State AVGS		ULS AVGS		
Item #	Item Text	Avg	Rank	ULS Rank	State Rank	National	State	ULS	Avg	Rank	Avg	Rank	Avg	Rank	
1	ACADEMIC ADVISING	3.79	12	3	4	Y	Y	Y	3.76	14	3.73	14	3.77	12	
2	PERSONAL COUNSLEING SVCS	3.86	8	2	4	Y	Y	Y	3.81	11	3.83	6	3.83	6	
3	CAREER PLANNING SVCS	3.75	13	4	5	N	Y	N	3.76	14	3.70	15	3.76	13	
4	JOB PLACEMENT SVCS	3.56	16	3	3	N	Y	Y	3.60	19	3.45	18	3.49	17	
5	REC & INTRAMURAL PGMS & SVCS	4.03	2	5	5	N	Y	N	4.05	1	4.00	1	4.07	1	
6	LIBRARY FACILITIES & SVCS	4.07	1	5	6	Y	Y	Y	3.98	2	3.99	2	4.01	2	
7	STUDENT HEALTH SVCS	3.73	14	4	6	N	N	Y	3.77	13	3.75	13	3.73	15	
8	STUDENT HEALTH INSURANCE PGM	3.38	20	3	5	Y	N	Y	3.36	21	3.38	20	3.36	20	
9	SPONSORED TUTORIAL SVCS	3.85	9	2	2	Y	Y	Y	3.82	9	3.76	12	3.75	14	
10	FINANCIAL AID SVCS	3.56	16	7	9	N	N	N	3.67	18	3.64	17	3.67	16	
11	STUDENT EMPLOYMENT SVCS	3.93	4	2	3	Y	Y	Y	3.87	5	3.77	11	3.81	9	
12	RESIDENCE HALL SVCS & PGMS	3.11	21	2	4	N	Y	Y	3.38	20	2.87	22	2.96	22	
13	FOOD SVCS	3.43	19	1	2	Y	Y	Y	3.19	22	3.23	21	3.16	21	
14	SPONSORED SOCIAL ACTIVITIES	3.85	9	4	6	Y	Y	Y	3.80	12	3.78	9	3.79	11	
15	CULTURAL PROGRAMS	3.87	7	6	9	N	Y	Y	3.87	5	3.83	6	3.82	7	
16	ORIENTATION PROG	3.45	18	8	13	N	N	N	3.76	14	3.78	10	3.80	10	
17	CREDIT-BY EXAM PROG.	3.89	5	4	5	Y	Y	Y	3.88	4	3.79	8	3.81	8	
18	HONORS PROGRAMS	3.85	9	5	9	N	N	N	3.87	5	3.90	5	3.87	5	
19	COMPUTER SERVICES	3.89	5	5	7	Y	N	N	3.84	8	3.91	3	3.94	4	
20	MASS TRANSIT	3.62	15	3	4	N	Y	Y	3.68	17	3.39	19	3.43	19	
21	PARKING FACILITIES & SVCS	2.38	23	2	4	N	Y	Y	2.47	23	2.20	23	2.14	23	
22	VETERANS SERVICES	3.96	3	4	6	Y	Y	Y	3.95	3	3.90	4	3.95	3	
23	DAY CARE	2.50	22	8	13	N	N	N	3.82	9	3.66	16	3.47	18	
Average		3.62		5	8	11	16	16	3.69		3.62		3.62		

College Services 5 Years
ACT Student Opinion Survey

		2000-2001													
College Services		Nicholls				Above? (Y/N)			National Norms		State Averages		ULS Averages		
Item #	Item Text	Avg	Rank	ULS Rank	State Rank	National	State	ULS	Avg	Rank	Avg	Rank	Avg	Rank	
1	ACADEMIC ADVISING	3.85	11	1	1	Y	Y	Y	3.76	14	3.74	14	3.76	14	
2	PERSONAL COUNSLEING SVCS	3.94	8	1	2	Y	Y	Y	3.81	11	3.81	9	3.81	8	
3	CAREER PLANNING SVCS	3.75	13	7	9	N	Y	N	3.76	14	3.75	13	3.81	10	
4	JOB PLACEMENT SVCS	3.32	21	7	10	N	N	N	3.60	19	3.55	17	3.57	17	
5	REC & INTRAMURAL PGMS & SVCS	4.13	3	3	3	Y	Y	Y	4.05	1	3.94	2	4.02	1	
6	LIBRARY FACILITIES & SVCS	4.17	2	2	3	Y	Y	Y	3.98	2	3.96	1	3.99	2	
7	STUDENT HEALTH SVCS	3.87	10	4	5	Y	Y	Y	3.77	13	3.73	15	3.72	15	
8	STUDENT HEALTH INSURANCE PGM	3.68	15	1	1	Y	Y	Y	3.36	21	3.27	19	3.33	19	
9	SPONSORED TUTORIAL SVCS	4.09	5	1	1	Y	Y	Y	3.82	9	3.77	12	3.76	13	
10	FINANCIAL AID SVCS	3.42	20	6	9	N	N	N	3.67	18	3.52	18	3.57	18	
11	STUDENT EMPLOYMENT SVCS	3.85	12	4	5	N	Y	N	3.87	5	3.83	8	3.87	6	
12	RESIDENCE HALL SVCS & PGMS	3.18	22	1	3	N	Y	Y	3.38	20	2.99	22	2.93	22	
13	FOOD SVCS	3.50	19	1	1	Y	Y	Y	3.19	22	3.18	21	3.14	20	
14	SPONSORED SOCIAL ACTIVITIES	3.92	9	1	2	Y	Y	Y	3.80	12	3.79	10	3.77	12	
15	CULTURAL PROGRAMS	4.05	6	1	2	Y	Y	Y	3.87	5	3.87	6	3.78	11	
16	ORIENTATION PROG	3.59	18	8	12	N	N	N	3.76	14	3.77	11	3.81	9	
17	CREDIT-BY EXAM PROG.	4.10	4	1	1	Y	Y	Y	3.88	4	3.84	7	3.85	7	
18	HONORS PROGRAMS	3.70	14	8	13	N	N	N	3.87	5	3.89	5	3.87	5	
19	COMPUTER SERVICES	3.97	7	4	6	Y	Y	Y	3.84	8	3.92	3	3.93	3	
20	MASS TRANSIT	3.62	17	1	2	N	Y	Y	3.68	17	3.23	20	3.05	21	
21	PARKING FACILITIES & SVCS	2.24	23	2	5	N	Y	Y	2.47	23	2.18	23	2.12	23	
22	VETERANS SERVICES	4.35	1	2	2	Y	Y	Y	3.95	3	3.91	4	3.92	4	
23	DAY CARE	3.67	16	5	7	N	Y	Y	3.82	9	3.64	16	3.59	16	
Average		3.74		1	2	13	19	17	3.69		3.61		3.61		

College Services 5 Years
ACT Student Opinion Survey

		1999-2000													
College Services		Nicholls				Above? (Y/N)			National Norms		State Averages		ULS Averages		
Item #	Item Text	Avg	Rank	ULS Rank	State Rank	National	State	ULS	Avg	Rank	Avg	Rank	Avg	Rank	
1	ACADEMIC ADVISING	3.87	14	3	3	Y	Y	Y	3.74	15	3.78	12	3.83	12	
2	PERSONAL COUNSLEING SVCS	4.14	4	1	1	Y	Y	Y	3.79	11	3.87	7	3.93	5	
3	CAREER PLANNING SVCS	3.94	11	2	3	Y	Y	Y	3.75	13	3.75	13	3.79	13	
4	JOB PLACEMENT SVCS	3.69	16	2	4	Y	Y	Y	3.61	19	3.56	17	3.57	18	
5	REC & INTRAMURAL PGMS & SVCS	3.91	12	7	8	N	N	N	4.07	1	3.93	2	4.03	1	
6	LIBRARY FACILITIES & SVCS	4.09	6	2	3	Y	Y	Y	3.96	2	3.87	6	3.85	11	
7	STUDENT HEALTH SVCS	3.67	18	6	9	N	N	N	3.75	13	3.72	15	3.72	15	
8	STUDENT HEALTH INSURANCE PGM	3.61	19	1	2	Y	Y	Y	3.35	21	3.51	20	3.35	20	
9	SPONSORED TUTORIAL SVCS	3.91	13	1	1	Y	Y	Y	3.85	5	3.73	14	3.78	14	
10	FINANCIAL AID SVCS	3.71	15	5	7	Y	Y	Y	3.63	18	3.60	16	3.62	17	
11	STUDENT EMPLOYMENT SVCS	3.96	10	2	3	Y	Y	Y	3.84	6	3.88	5	3.92	6	
12	RESIDENCE HALL SVCS & PGMS	3.29	22	2	3	N	Y	Y	3.42	20	3.08	22	3.06	22	
13	FOOD SVCS	3.43	21	2	4	Y	Y	Y	3.18	22	3.26	21	3.21	21	
14	SPONSORED SOCIAL ACTIVITIES	4.01	7	1	1	Y	Y	Y	3.76	12	3.84	10	3.89	7	
15	CULTURAL PROGRAMS	4.00	8	3	3	Y	Y	Y	3.84	6	3.83	11	3.89	8	
16	ORIENTATION PROG	3.61	20	8	13	N	N	N	3.74	15	3.86	8	3.87	9	
17	CREDIT-BY EXAM PROG.	3.68	17	8	13	N	N	N	3.82	9	3.88	4	3.87	10	
18	HONORS PROGRAMS	4.12	5	2	2	Y	Y	Y	3.84	6	3.90	3	3.96	2	
19	COMPUTER SERVICES	3.98	9	4	6	Y	Y	Y	3.80	10	3.94	1	3.95	3	
20	MASS TRANSIT	4.36	2	1	1	Y	Y	Y	3.67	17	3.55	18	3.54	19	
21	PARKING FACILITIES & SVCS	2.03	23	5	10	N	N	N	2.53	23	2.38	23	2.11	23	
22	VETERANS SERVICES	4.28	3	1	1	Y	Y	Y	3.93	3	3.84	9	3.93	4	
23	DAY CARE	4.50	1	1	1	Y	Y	Y	3.91	4	3.54	19	3.66	16	
Average		3.82		1	1	17	18	18	3.69		3.66		3.67		